

Child Care Council of Westchester's Referral Requests

Westchester County, New York

Requests for Child Care

	2009	2010	January to March 2011	April to June 2011	July to September 2011	October to December 2011
<b>Total # requests for child care referrals</b> (Note: Some families make multiple requests.)	3,943	4,158	920	977	1,087	
<b>Number of families requesting child care referrals</b>	3,032	3,947	885	936	1,043	
<b><u>Type of Care Requested</u></b>						
Child Care Center	4,170	5,194	1,077	1,121	1,271	
Family Child Care Provider	2,837	3,680	758	725	911	
Group Family Child Care Provider	2,270	2,927	631	603	740	
School Age Program	816	996	178	199	293	
Preschool Program	1,117	1,505	296	300	367	
Camp	429	559	91	188	85	
In Child's Home / Nanny	1,301	1,814	431	393	489	
Other	825	866	177	158	89	
Title XX Program/Provider	90	61	13	12	11	
Approved to Administer Medication	80	92	9	18	7	
<b><u>Ages of children for whom referrals were requested:</u></b>						
Under One Year Old	1,620	1,922	446	426	479	
One Year Old	931	1,060	219	234	251	
Two Years Old	874	969	216	198	252	
Three and Four Years Old	927	1,082	261	295	329	
Five Years Old	212	236	57	53	72	
Six to Eight Years Old	456	432	79	122	134	
Nine Years Old or Older	294	332	53	83	84	
No Information	35	34	4	10	13	
<b>Total # of children</b>	<b>5,349</b>	<b>6,067</b>	<b>1,335</b>	<b>1,421</b>	<b>1,614</b>	<b>0</b>
<b><u>Schedule of care requested</u></b>						
Full Time**	3,811	5,750	1,163	1,261	1,434	
Part Time**	946	589	130	121	140	
Full & Part Time	591	132	40	39	40	
Part Week	513	697	144	123	145	
Morning	501	677	126	150	213	
Afternoon	428	548	95	106	172	
Drop In	177	209	52	35	60	
Temporary/Emergency	167	149	36	38	54	
Before School	311	396	222	86	112	
After School	841	1,086	89	209	312	
Rotating	217	270	68	49	71	
Evening	341	379	100	104	159	
Overnight	59	76	22	7	12	

\* Families often call the Child Care Council for multiple requests in multiple areas.

\*\* Full time care is 30 hours or more a week and part time care is less than 30 hours a week

## Outcome of Search for Child Care

All parents requesting care are surveyed to evaluate the effectiveness of our service and about their search for child care. Listed below are the responded of those who responded to the survey.

	2009	2010	January to March 2011	April to June 2011	July to September 2011	October to December 2011
<b>Problems reported in finding care:</b>	%	%	%	%	%	%
<b>Cost of care</b>	30%	19%	13%	19%	18%	
<b>No opening in desired program</b>	15%	6%	6%	5%	4%	
<b>Schedule did not meet needs</b>	12%	6%	6%	7%	4%	
<b>No care in location requested</b>	14%	7%	6%	9%	5%	
<b>Concerns with quality</b>	7%	4%	3%	3%	2%	
<b>Type of care requested not available</b>	5%	2%	2%	2%	1%	
<b>Transportation problems</b>	2%	1%	2%	1%	1%	
<b>Dissatisfied with curriculum</b>	2%	1%	1%	0%	0%	
<b>Other</b>	12%	16%	18%	15%	8%	

Note: Some families identified more than one problem.

	2009	2010	January to March 2011	April to June 2011	July to September 2011	October to December 2011
<b>Reasons why parents chose care:</b>	%	%	%	%	%	%
<b>Care was close to parents' home or work</b>	47%	44%	50%	47%	48%	
<b>Caregivers/teachers appeared to be attentive to the children</b>	39%	18%	32%	20%	18%	
<b>Children appeared to be happy</b>	44%	26%	41%	21%	22%	
<b>Environment was clean</b>	40%	28%	33%	22%	20%	
<b>Parents liked the program's curriculum</b>	2%	1%	n/a	11%	16%	
<b>Schedule accommodated the parents' need for after 6pm care</b>	14%	2%	4%	4%	3%	
<b>Schedule accommodated the parents' need for before 7am care</b>	11%	2%	3%	3%	2%	
<b>Schedule accommodated the parents' need for half days</b>	9%	1%	0%	3%	2%	
<b>Other</b>	28%	29%	22%	27%	22%	

Note: Some families identified more than one reason.